**ORGANISATIONAL HEALTH CHECK** If you're evaluating your business performance, facing challenges, or seeking ways to grow or improve, answering these 20 questions honestly will help you pinpoint areas for improvement and focus. Once you've completed this exercise, contact me to arrange a free consultation to discuss your findings.









#### STRATEGY & BUSINESS GOALS Is there a written, clearly communicated vision shared by everyone in the organisation? Are your core values clear, and do you recruit, review, reward, and dismiss based on them? Is your core business focus defined, with people and systems aligned and consistently focused on it? Have you set a 10-year target that's clear, regularly communicated, and widely shared? SALES & MARKETING Is your target market defined, with marketing and sales efforts focused on it? Have you identified at least three unique differentiators, and are they consistently communicated in your marketing and sales? Do you have a documented, proven process for engaging with customers, used consistently by all salespeople? LEADERSHIP, PEOPLE & TEAMS Part Are all team members a good cultural fit, sharing your core values? Are organisational charts and job descriptions complete, with defined responsibilities that are regularly updated? Are all employees in the right role, do they understand what you want of them, and truly want to be there, and have the capacity and skills to perform well? Does your leadership team demonstrate openness, honesty, and high trust amonst themselves and with the wider team? Does everyone have documented goals, with regular performance reviews? Do you hold regular team meetings involving everyone in the organisation? Do your meetings start and finish on time, follow an agenda, and have documented actions? Do your people and teams identify, discuss, and resolve issues for the long-term benefit of the organisation? How is morale, and are your people engaged in the strategy and future success of the organisation? PROCESSES Yes Part No Are your core processes documented, simplified, and followed by all to ensure consistent results? Do you have systems for gathering regular feedback from customers and employees?

### METRICS & DATA

- Do you monitor a small set of critical metrics?
- Do you have financial budgets, and regularly monitor performance against them?



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# ORGANISATIONAL HEALTH CHECK



## **RESULTS & FINDINGS**

Be honest with your answers, and don't worry if you can't respond positively to every question— even the most successful companies can't achieve and sustain all of these consistently

- Firm 'No' For any questions answered with a 'No,' consider these as priority areas for potential improvement.
- Partial 'Yes' Reflect on the steps needed to achieve a full 'Yes.' What benefits could this bring to your organisation?
- Firm 'Yes' These represent your organisation's strengths. Focus on maintaining these while working to enhance other areas.

## **DISCUSS YOUR FINDINGS FOR FREE**



pgriffinconsulting.co.uk

For a deeper insight into your organisation or to discuss strategies for planning and implementing change, please contact me to arrange your FREE 1–2 hour consultation.

This is where our journey begins—working together to support your business and create the success you're striving for.

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